SVC Co-operative Bank Ltd., formerly known as The Shamrao Vithal Co-operative Bank Ltd., is a trusted institution with a legacy of over 119 years and counting. SVC Bank is one of the leading Multi-State Scheduled Urban Co-operative Bank with a network of 203 branches spread across 10 States & 1 Union Territory in India. For more details, please visit our website: https://www.svc.bank.in

As a part of our growth journey, we are looking forward to on-board experienced candidates for the positions of **Application Support (Finacle EOD / BOD Operations)** in our Bank.

The details are mentioned herein: -

Position: AM / Manager – Application Support (Finacle EOD / BOD Operations)

Location: Mumbai

Vacancies – 2

Eligibility Criteria:

Age: Preferably within 25 years to 40 years.

Qualification: Graduate or postgraduate degree in Engineering (B.E. / B.Tech in Computer Science / IT / Electronics), MCA, M.Sc. (IT / Computer Science) or equivalent qualification.

Experience and skills:

- 3–10 years of experience in Finacle EOD / BOD operations or core banking production support in a bank or BFSI organisation.
- Good knowledge of Infosys Finacle, EOD / BOD processes, batch operations, Unix / Linux, SQL, banking interfaces, production support and incident management.
- Knowledge of Finacle modules and banking operations is desirable.
- Designation will be commensurate with the candidate's experience and performance in the selection process.

Job Role:

Responsible for managing and monitoring End-of-Day (EOD) and Beginning-of-Day (BOD) operations in Finacle, ensuring timely and error-free completion of batch processes and availability of banking services for the next business day.

- Execute and monitor Finacle EOD / BOD processes as per defined operational schedules.
- Monitor EOD batches, jobs, menus and interfaces and ensure successful completion.
- Identify, troubleshoot and escalate EOD / BOD failures, exceptions and processing delays.
- Coordinate with application, database, infrastructure, network and vendor teams for issue resolution.
- Monitor interfaces between Finacle and payment systems, GL, ATM, digital banking and other applications.
- Perform required pre-EOD and post-EOD checks and validate business-day opening.
- Support reconciliation and validation of critical EOD processing and reports.
- Maintain EOD / BOD checklists, operational logs, incident records and MIS.
- Ensure adherence to SOPs, access controls, change-management and audit requirements.
- Participate in DR drills, application upgrades, patches and release activities related to EOD / BOD.
- Provide production support and ensure timely escalation of critical incidents.

If you wish to join the growth story in one of the leading co-operative sector banks, please send in your detailed resume along with photograph to careers@svcbank.com

Please mention position applied for in the subject line of the e-mail. Also, kindly note the following points: -

- Candidates must fulfil eligibility criteria as mentioned above.
- Details such as mobile number and e-mail ID mentioned in the resume should be valid and kept active during the recruitment process. These details would be useful for us in sharing instructions regarding interviews, documents, feedback, etc.
- Resume should be shared via e-mail only. No other modes of application will be accepted.
- SVC Bank does not engage any Agents / Agency for recruitment of any on–roll employees.

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