SVC Co-operative Bank Ltd., formerly known as The Shamrao Vithal Co-operative Bank Ltd., is a trusted institution with a legacy of over 119 years and counting. SVC Bank is one of the leading Multi-State Scheduled Urban Co-operative Bank with a network of 203 branches spread across 10 States & 1 Union Territory in India. For more details, please visit our website: https://www.svc.bank.in

As a part of our growth journey, we are looking forward to on-board experienced candidates for the position of **Infrastructure – BigFix Administrator** in our Bank.

The details are mentioned herein: -

Position: AM – Infrastructure – BigFix Administrator

Location: Mumbai

Eligibility Criteria:

Age: Preferably within 25 years to 35 years.

Qualification: Graduate or postgraduate degree in Engineering (B.E. / B.Tech in Computer Science / IT / Electronics), MCA, M.Sc. (IT / Computer Science) or equivalent qualification.
HCL BigFix certification preferred.

Experience and skills:

- 3–7 years of experience in endpoint / patch management, with hands-on experience in HCL BigFix, preferably in a bank / BFSI organisation.
- Good knowledge of Windows, Linux and macOS patching, Active Directory / LDAP integration and patch compliance reporting.
- Knowledge of vulnerability management, change management and ITIL processes.

Job Role:

Responsible for the deployment, maintenance and support of the Bank's patch management system (HCL BigFix), including monitoring, distribution and troubleshooting of patches, to ensure that all systems are up to date, secure and compliant with internal and external policies.

Administration and Configuration

- Deploy and configure BigFix infrastructure components, including relays and clients on Windows, Linux and macOS endpoints.
- Integrate BigFix with Active Directory / LDAP for device and user synchronisation and group-based targeting.
- Configure patch approval policies, deployment schedules, patching windows, rollback procedures and compliance baselines.
- Configure role-based access control for BigFix console users and set up Windows, Linux and third-party patch catalogues.

Patch Deployment and Management

- Scan endpoints to detect missing patches and vulnerabilities; identify critical patches with the security team.
- Test patches on a limited set of devices and obtain validation from relevant teams before wider deployment.
- Follow a formal approval process and schedule staggered deployments within maintenance windows.
- Deploy patches across endpoints and servers, manage reboots, and execute rollback / remediation for failed deployments.

Monitoring, Reporting and Auditing

- Monitor patch status and compliance across all managed endpoints through the BigFix console; set up alerts for failures and missed patches.
- Generate patch deployment, compliance and security reports for IT, security, compliance teams and management.
- Maintain audit logs of all patch-related activities for audit purposes.

Troubleshooting, Maintenance and Optimisation

- Investigate and resolve failed deployments and post-patch issues in coordination with other IT teams.
- Support end users and troubleshoot devices that fail to receive or install patches.
- Maintain the BigFix database, client health and relay performance; plan capacity and optimise network usage.
- Maintain documentation of BigFix processes and provide training to identified staff as required.

SLAs

- Critical security patches deployed within 24 hours, regular patches within 7 days and non-critical patches within 30 days of release (subject to approvals).
- High-priority incidents resolved within 4 hours, medium within 1 business day and low within 3 business days.
- 99.9% uptime for BigFix servers and relays.

If you wish to join the growth story in one of the leading co-operative sector banks, please send in your detailed resume along with photograph to careers@svcbank.com

Please mention position applied for in the subject line of the e-mail. Also, kindly note the following points: -

- Candidates must fulfil eligibility criteria as mentioned above.
- Details such as mobile number and e-mail ID mentioned in the resume should be valid and kept active during the recruitment process. These details would be useful for us in sharing instructions regarding interviews, documents, feedback, etc.
- Resume should be shared via e-mail only. No other modes of application will be accepted.
- SVC Bank does not engage any Agents / Agency for recruitment of any on–roll employees.

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